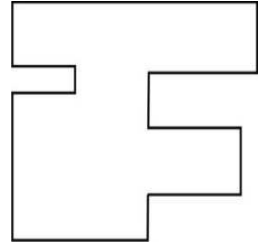




I FANTON S.R.L.
Via Treviso, 29/c
36010 - Monticello Conte Otto (VI) – Italy
Tel. +39 0444 946510 Fax +39 0444 297077
Mail: info@ifanton.it - amministrazione@ifanton.it
C.F. / P.IVA Reg. Imprese 03194000240
REA No.: 306234 – Cap. Soc. euro 30.000,00
Certified N. Rjc-Cop 0000 4750 – Rjc – CoC C0000 4779
Unique code: SUBM70N <http://www.ifanton.com>



COMPLAINTS MECHANISM – Critical Provision Human Rights

I Fanton s.r.l. has set up this complaint procedure to collect the problems concerning circumstances in the supply chain involving gold and/or platinum from conflict areas.

Mr. Fanton Christian is responsible for the implementation and review of this procedure.

Interested parties may communicate any reports by e-mail or telephone to:

- amministrazione@ifanton.it (Attention Mr. Fanton)
- 0444 946510

Upon receipt of a complaint, we intend to take action to:

- obtain an accurate report of the complaint;
- explain our complaints handling procedure;
- determine how the complainant would like the complaint to be handled;
- decide who is internally able to handle the complaint, or assist in the forwarding of the complaint to another entity, such as the relevant supplier, or an institution, such as a relevant sectoral organisation;
- if the problems can be managed internally, find further information, if possible and appropriate;
- identify any action we may have, or monitor the situation;
- inform the complainant of any decisions or outcomes;
- keep for at least five years the documentation of the complaints received and the consequent internal procedure.

01/01/2024

Effective Date

I FANTON S.R.L.

A handwritten signature in black ink, appearing to be a stylized 'F' or similar, located below the company name.